



Customer Reference Story

“Make Cape Town an increasingly safe city”.

The City of Cape Town is the Capital City of the Western Cape one of the nine Provinces in South Africa. With a population of 3,7 million residents Cape Town is one of the largest cities of South Africa. The City of Cape Town has developed her own strong mission/vision document (The Integrated Development Plan). Pillar number 2 quote: “Make Cape Town an increasingly safe city”.

In the case of safety and security, the City’s constitutional role, through the Metropolitan Police, is to enforce by-laws, traffic regulations and, related to the National Development Plan: Building safer communities.



The question

In 2007 officials of the City of Cape Town and the University of Cape Town asked **VAZ Global** to support them by developing an “Urban Safety Project” in Cape Town. This was the start of the implementation of community policing in Cape Town.

The solution

VAZ Global started with a sustainable - long term - approach. With the support of the University of Cape Town, local politicians, -councillors, -residents, top management of Metropolitan Police and others we developed a community policing programme, based on “the Dutch model”, in four pilot areas in Cape Town (Muizenberg, Gordon’s Bay, Atlantis and Cross Roads/Nyanga). **VAZ Global** took care for the whole process, trained the first Neighbourhoods Safety Officers (NSO’s), provide lots of presentations, workshops, meetings etcetera to inform all the participants including residents about this new way of policing.

Nowadays we have 17 NSO’s in Cape Town.

The ambition of the City of Cape Town and VAZ Global is to expand this number of NSO’s to 800!!!! the next few years.



(Picture: left to right: Prof. Clifford Shearing (UCT), Marcel Zethoven (VAZ Global) and Prof. John Cartwright (UCT))